



Advanced Meeting Package

Workshop Meeting

Thursday May 4, 2023 9:00 a.m.

Location:
Grand Haven Room
Grand Haven Village Center
2001 Waterside Pkwy,
Palm Coast, FL 32137

Note: The Advanced Meeting Package is a working document and thus all materials are considered <u>DRAFTS</u> prior to presentation and Board acceptance, approval or adoption.

Grand Haven

Community Development District

250 International Parkway, Suite 208 Lake Mary FL 32746 321-263-0132

Board of Supervisors Grand Haven Community Development District

Dear Board Members:

The Workshop Meeting of the Board of Supervisors of the Grand Haven Community Development District is scheduled for Thursday, May 4, 2023, at 9:00 a.m. at the Grand Haven Room, at the Grand Haven Village Center, located at 2001 Waterside Parkway, Palm Coast, Florida 32137.

An advanced copy of the agenda for the meeting is attached along with associated documentation for your review and consideration. Any additional support material will be distributed at the meeting.

Should you have any questions regarding the agenda, please contact the me at (321) 263-0132 X-193 or dmcinnes@vestapropertyservices.com. We look forward to seeing you at the meeting.

Sincerely,

David McInnes

David McInnes District Manager

Cc: Attorney

Engineer

District Records

District: GRAND HAVEN COMMUNITY DEVELOPMENT DISTRICT

Date of Meeting: Thursday, May 4, 2023

Time: 9:00 AM

Location: Grand Haven Room, at the Grand

Haven Village Center, located at 2001 Waterside Parkway, Palm

Coast, Florida 32137

Website: https://www.grandhavencdd.org/

Ways to Follow Meeting:

Zoom:

https://vestapropertyservices.zoom.us/j/7055714830?pwd=dUFTN091cjVHZzluYUN0blEwUUYydz09

Phone (Listen Only): +1 (929) 205-6099

Meeting ID: 7055714830#

Revised Agenda

- I. Call to Order/Roll Call
- II. Pledge of Allegiance
- **III.** Audience Comments (limited up to 3 minutes per individual for agenda items)
- **IV.** Discussion Items
 - A. FY 2024 Budget continued 1hr. allotted

Exhibit 1

- B. Long Term Plan 30mins. allotted
- C. Parking Alternatives 30mins. allotted
- D. Gates at Sidewalk Entrances 15mins. allotted
- E. Communications & Website Development Work Update Dr.

 Merrill 20mins. allotted
- F. Operations Manager Update on New & Pending Items 30mins. allotted
- G. Grand Haven Master Association Update 15mins. allotted
- V. Audience Comments (limited up to 3 minutes per individual for non-agenda items)

VI.	Next Meeting	Onorum	Check: Max	7 1 2th	9.00	ΔM
V 1.	Mext Miceung	Quoi uiii	CHECK. May	10,	7.00	AIVI

John Polizzi	In Person	П ВЕМОТЕ	☐ No
Dr. Merrill Stass-Isern	In Person	П ВЕМОТЕ	☐ No
Kevin Foley	In Person	П ВЕМОТЕ	☐ No
Michael Flanagan	In Person	П ВЕМОТЕ	☐ No
Nancy Crouch	In Person	П ВЕМОТЕ	☐ No

VII. Action Items Review

VIII. Adjournment

EXHIBIT 1

Date & Time 4/24/2023 0:00 \$ in thousands

Date & Time	7/27/2023 0.00 7 III tilousalius				
			2023 as		
			amended		
		Original	and as of		
		2023	2/9/2023	Original	
		Adopted	due to 2021	2024	
	Year	Budget	Audit	Numbers	Revised 2024
O&M					
	Field Ops	1091	1121	1208	1220
	Amenity Ops	778	785	841	837
	Staff	882	882	886	970
	Admin	262	262	273	273
	Utilities	307	307	334	334
	Security	284	284	306	323
	Insurance	103	103	125	120
	IT	88	88	96	96
	Total	3795	3832	4069	4173
	YOY % Change			7.22%	9.96%
	O&M Assessment	2082	n/a	2218	2238
	YOY % Change			6.5%	7.5%
Capital					
	RoadsSpecific				
	Projects	219	150	225	30
	Roads (Annually)				30
	ConcreteCurb and				
	Gutter (Annually)	150	150	150	151
	Concrete-Sidewalk				
	Repair (Annually)				51

Lake Aerator Annual)				38
Café	0	0	56	56
Pools	104	104	182	88
Landscape	55	55	56	56
Lightpoles (Annually)	30	30	30	31
Firewise (Annually)	30	30	30	31
Pond Bank Erosion (Annually)				37
Mtnce Equip	0	0	66	18
Tennis	15	15	38	45
Mons. & Mailboxes	16	16	17	17
Piers & Bridges	0	0	0	0
Fitness Centers	0	0	0	0
Croquet	0	11	54	0
Basketball	0	0	45	14
Security Camera &				
DVR				11
Furniture, Fixtures				
and Equipment				28
Flooring				56
Roof				30
Bocce				
Painting				
Irrigation Pump				
Parking Lot				
Expansion				
Playground and				
Parks				8

Lighting

	Pickelball A/C Units & Water Heater Other Total Assessment YOY % Change		185 804 457	241 802 n/a	168 1117 480 5.0%	41 867 494 8.1%
Total	Assessment YOY % Change		2539 5.0%			2732 7.6%
Fund Balance	Unassigned YOY Change Disaster at 3.5% WC at 2.5 months	O&M	309	785	668	736 427 776 871
	YOY Change	SRF Total FB (O&M + SRF)	1439 3447	1439 3923	1184 -255 3196	1390 -49

Fund Balance not to drop below \$500 K

	FY 2023 ADOPTED	Approved increases to FY 2023		10/2022- 12/2022 Actual	10/	10/2022-3/2023 Actual		FY 2024 OJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024
REVENUES									
Assessments Levied (net of allowable discounts):									
Assessment Levy - General Fund	\$3,738,054		\$	2,950,002	\$	3,501,231	\$ 4	,019,578	7.53%
Assessment Levy - Infrastructure Reinvestment	\$ -		\$	-	\$	0			
Assessment Levy - Escalante Fund (Statement 2)			\$	-	\$	-			
Additional Revenues:									
Reuse water	\$ 23,000		\$	4,830	\$	8,593	\$	23,000	0.00%
Gate & amenity guest	\$ 9,000		\$	3,030	\$	5,531	\$	9,000	0.00%
Tennis	\$ 3,000		\$	264	\$	767	\$	500	-83.33%
Room rentals	\$ 2,000		\$	-	\$	1,239	\$	2,000	0.00%
Interest and miscellaneous	\$ 20,000		\$	6,004	\$	6,628	\$	20,000	0.00%
Amenity activity share	\$ -				\$	-	\$	-	
Insurance proceeds	\$ -				\$	-	\$	-	
Grant	\$ -				\$	-	\$	-	
Settlements	\$ -				\$	-	\$	-	
State reimbursement - Hurricane	\$ -		\$		-	\$	-		
TOTAL REVENUES	\$3,795,054	\$ 3,795,054	\$	2,964,130	\$	3,523,989	\$ 4	,074,078	7.35%

	FY 2023 ADOPTED	10/2022- 12/2022 Actual	10/2022-3/2023 Actual	FY 2024 PROJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024	
EXPENDITURES						
ADMINISTRATIVE						
Supervisors - regular meetings	\$ 12,000	\$ 3,200	\$ 6,000	\$ 12,000	0.00%	
Supervisor - workshops	\$ 9,000	\$ 1,000	\$ 4,000	\$ 9,000	0.00%	
District Management Services						
District management	\$ 40,299	\$ 11,300	\$ 22,075	\$ 41,508	3.00%	
Administrative	\$ 10,712	\$ 2,678	\$ 5,356	\$ 11,033	3.00%	
Accounting	\$ 22,119	\$ 5,530	\$ 11,059	\$ 22,783	3.00%	
Assessment roll preparation	\$ 9,734	\$ 2,434	\$ 4,867	\$ 10,026	3.00%	
Disclosure report	\$ -	\$ -	\$ -	\$ -		
Arbitrage rebate calculation	\$ -	\$ -	\$ -	\$ -		
Office supplies	\$ 1,050	\$ -	\$ -	\$ 1,103	5.00%	
Postage	\$ 3,150	\$ 2,270	\$ 2,537	\$ 3,308	5.00%	
Trustee	\$ -	\$ -	\$ -	\$ -		
Audit	\$ 4,850	\$ -	\$ 6,800	\$ 4,950	2.06%	
Legal - general counsel	\$ 103,000	\$ 42,730	\$ 72,339	\$ 106,605	3.50%	
Engineering	\$ 31,500	\$ 14,114	\$ 21,580	\$ 40,000	26.98%	

Engineering: Stormwater Analysis Report (added								
per Workshop directive on 3/3/2022)	\$	5,000	\$	-	\$ -	\$	-	-100.00%
Legal advertising	\$	5,460	\$	604	\$ 1,039	\$	5,733	5.00%
Bank fees	\$	1,575	\$	269	\$ 484	\$	1,654	5.00%
Dues & licenses	\$	184	\$	175	\$ 175	\$	193	5.00%
Property taxes	\$	2,520	\$	-	\$ -	\$	2,646	5.00%
Tax collector	\$	-	\$	-	\$ -	\$	-	
Contingencies & Administrative-Other	\$	-	\$	3,329	\$ 3,329	\$	-	
TOTAL ADMINISTRATIVE	\$ 2	62,152	\$	89,633	\$ 161,640	\$ 2	272,540	3.96%

INFORMATION AND TECHNOLOGY	FY 2023 ADOPTED		12	/2022- 2/2022 Actual)22-3/2023 Actual	 Z 2024 JECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024
IT support	\$ 28,004		\$	7,497	\$ 17,043	\$ 30,244	8.00%
Village Center and Creeskide telephone & fax	\$ 6,873		\$	1,184	\$ 2,630	\$ 7,423	8.00%
Cable/internet-village center/creekside	\$ 10,271		\$	3,724	\$ 7,627	\$ 13,500	31.44%
Wi-Fi for gates	\$ 5,139		\$	-	\$ -	\$ 5,396	5.00%
Landlines/hot spots for gates and cameras	\$ 27,720		\$	665	\$ 1,348	\$ 29,106	5.00%
Cell phones	\$ 7,646		\$	1,514	\$ 2,972	\$ 8,028	5.00%
Website hosting & development	\$ 1,591		\$	493	\$ 872	\$ 1,670	5.00%
ADA website compliance	\$ 221		\$	-	\$ 220	\$ 232	5.00%
Communications: e-blast	\$ 525		\$	-	\$ -	\$ 551	5.00%
TOTAL INFORMATION AND TECHNOLOGY	\$ 87,989	\$ -	\$	15,077	\$ 32,712	\$ 96,150	9.28%

INSURANCE	FY 2023 ADOPTED	1	0/2022- 2/2022 Actual	-	022-3/2023 Actual	FY 2024 OJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024
Insurance: general liability & public officials	\$ 12,532	\$	109,195	\$	109,195	\$ 131,034	27.80%
Insurance: property	\$ 82,550	\$	-			\$ -	
Insurance: auto general liability	\$ 3,311	\$	-			\$ -	
Flood insurance	\$ 4,140	\$	-			\$ -	
TOTAL INSURANCE	\$ 102,532	\$	109,195	\$	109,195	\$ 131,034	27.80%

UTILITIES	FY 2023 ADOPTED			10/2022- 12/2022 Actual		10/2022-3/2023 Actual		FY 2024 OJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024	
Electric										l
Electric services - #12316, 85596, 65378	\$ 5,980		\$	6,549	\$	12,630	\$	6,399	7.00%	l
Electric- Village Center - #18308	\$ 36,225		\$	-	\$	8,343	\$	38,761	7.00%	l
Electric - Creekside - #87064, 70333	\$ 24,725		\$	3,986	\$	13,077	\$	26,456	7.00%	l
Street lights	\$ 23,000		\$	4,617	\$	13,456	\$	24,610	7.00%	l
Propane - spas/café	\$ 42,630		\$	10,619	\$	17,343	\$	44,762	5.00%	l
Garbage - amenity facilities	\$ 15,960		\$	3,230	\$	7,319	\$	16,758	5.00%	ı

Water/sewer						
Water services	\$ 120,750	\$	21,579	\$ 62,509	\$ 135,000	11.80%
Water - Village Center - #324043-44997	\$ 14,175	\$	2,811	\$ 11,400	\$ 14,884	5.00%
Water - Creekside - #324043-45080	\$ 7,665	\$	1,360	\$ 4,303	\$ 8,048	5.00%
Pump house shared facility	\$ 16,275	\$	-	\$ 8,795	\$ 17,089	5.00%
TOTAL UTILITIES	\$ 307,385	\$	54,751	\$ 159,175	\$ 332,765	8.26%

FIELD OPERATIONS		FY 2023 DOPTED			1	0/2022- 12/2022 Actual	10/	2022-3/2023 Actual	FY 2024 ROJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024
Stormwater system										
Aquatic contract	\$	54,010			\$	13,523	\$	27,046	\$ 60,000	11.09%
Aquatic contract: lake watch	\$	4,280			\$	1,157	\$	2,314	\$ 5,000	16.83%
Aquatic contract: aeration maintenance	\$	4,200			\$	644	\$	644	\$ 4,410	5.00%
Lake bank spraying	\$	6,434			\$	_	\$	_	\$ 6,756	5.00%
Stormwater system repairs & maintenance	\$	15,750			\$	_	\$	_	\$ 16,538	5.00%
Property maintenance		ŕ							,	
Horticultural consultant	\$	10,080			\$	2,400	\$	4,000	\$ 10,584	5.00%
Landscape enhancement	\$	-			\$	-	\$	-	\$ -	
Landscape repairs & replacement	\$	21,000			\$	-	\$	4,813	\$ 22,050	5.00%
Landscape maintenance contract services	\$	615,105	\$	638,538	\$	159,634	\$	319,269	\$ 696,000	9.00%
Landscape maintenance: croquet	\$	53,340	\$	60,000	\$	13,217	\$	24,128	\$ 61,196	1.99%
Tree maintenance (Oak tree pruning)	\$	36,750	*	,	\$	-	\$	22,400	\$ 39,690	8.00%
Optional flower rotation	\$	21,000			\$	_	\$,	\$ 25,000	19.05%
Irrigation repairs & replacement	\$	40,000			\$	7,156	\$	18,077	\$ 42,000	5.00%
Roads & bridges repairs	\$	15,750			\$	2,233	\$	3,358	\$ 16,538	5.00%
Sidewalk repairs & replacement	\$	-			\$	´-	\$	1,063	\$ -	
Street light maintenance (including but not limited to Photocell, globe, and bulb replacement)	\$	15,750			\$	176	\$	448	\$ 5,000	-68.25%
Vehicle repairs & maintenance	\$	5,250			\$	1,885	\$	7,217	\$ 10,000	90.48%
Office supplies: field operations	\$	14,700			\$	1,115	\$	6,076	\$ 15,435	5.00%
Holiday lights	\$	9,450			\$	3,378	\$	3,378	\$ 9,923	5.00%
CERT operations	\$	500			\$	-	\$	-	\$ 500	0.00%
Community maintenance	\$	120,000			\$	12,827	\$	30,058	\$ 145,000	20.83%
Storm clean-up/Hurricane Clean up	\$	27,300			\$	34,876	\$	158,810	\$ 28,665	5.00%
Miscellaneous contingency	\$	-			\$	7,473	\$	21,486	\$ -	
TOTAL FIELD OPERATIONS	\$1	,090,649			\$	261,694	\$	654,585	\$ 1,220,284	11.89%

STAFF SUPPORT	FY 2023 ADOPTED		0/2022- 12/2022 Actual	10/	2022-3/2023 Actual	FY 2024 ROJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024
Payroll	\$ 606,564	\$	158,785	\$	282,416	\$ 700,000	15.40%

Merit pay/bonus	\$ 25,000	\$	4,200	\$ 13,787	\$ 45,000	80.00%
Payroll taxes	\$ 81,635	\$	12,468	\$ 24,479	\$ 50,000	-38.75%
Health insurance	\$ 116,600	\$	23,752	\$ 47,327	\$ 128,260	10.00%
Insurance: workers' compensation	\$ 30,000	\$	12,214	\$ 12,214	\$ 30,000	0.00%
Payroll services	\$ 6,250	\$	1,081	\$ 2,127	\$ 6,250	0.00%
Mileage reimbursement	\$ 16,000	\$	1,517	\$ 3,123	\$ 10,000	-37.50%
Vehicle Allowance	\$ -	\$	-	\$ -	\$ -	
Additional Staffing	\$ -	\$	-	\$ -	\$ -	
TOTAL STAFF SUPPORT	\$ 882,049	\$	214,017	\$ 385,473	\$ 969,510	9.92%

AMENITY OPERATIONS	FY 2023 DOPTED		1	0/2022- 12/2022 Actual	10/	2022-3/2023 Actual	FY 2024 ROJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024
Amenity Management & Operations	\$ 610,570		\$	158,459	\$	316,516	\$ 628,887	3.00%
A/C maintenance and service	\$ 4,095		\$	-	\$	2,047	\$ 4,300	5.00%
Fitness equipment service	\$ 7,875		\$	-	\$	860	\$ 8,269	5.00%
Music licensing	\$ 3,757		\$	2,148	\$	4,020	\$ 4,000	6.47%
Pool/spa permits	\$ 919		\$	-	\$	-	\$ 965	5.00%
Pool chemicals	\$ 16,275	\$ 23,947	\$	6,004	\$	9,537	\$ 25,440	6.23%
Pest control	\$ 4,095		\$	839	\$	1,150	\$ 4,300	5.00%
Amenity maintenance	\$ 120,000		\$	30,080	\$	79,474	\$ 150,000	25.00%
Special events	\$ 10,500		\$	2,060	\$	2,895	\$ 11,025	5.00%
TOTAL AMENITY	\$ 778,085		\$	199,590	\$	416,499	\$ 837,185	7.60%

SECURITY	FY 2023 ADOPTED	1	0/2022- 2/2022 Actual	10/	2022-3/2023 Actual	FY 2024 ROJECTED	PERCENTAGE CHANGE BETWEEN FY 2023 AND FY 2024
Gate access control staffing	\$ 214,594	\$	54,584	\$	94,994	\$ 225,323	5.00%
Additional guards	\$ 8,400	\$	-	\$	-	\$ 8,820	5.00%
Guardhouse facility maintenance	\$ 16,800	\$	500	\$	1,562	\$ 25,000	48.81%
Gate communication devices	\$ 22,050	\$	1,891	\$	5,508	\$ 23,153	5.00%
Gate operating supplies	\$ 16,800	\$	7,611	\$	17,770	\$ 35,000	108.33%
Fire & security system	\$ 5,565	\$	1,786	\$	3,876	\$ 5,843	5.00%
TOTAL SECURITY	\$ 284,209	\$	66,372	\$	123,710	\$ 323,139	13.70%

	FY 2023 ADOPTED	FY 2023 Adj. w/ Approved Increases	10/2022- 12/2022 Actual	10/2022-3/2023 Actual	FY 2024 PROJECTED	
TOTAL O&M EXPENDITURES	\$3,795,050	\$ 3,832,815	\$ 1,010,329	\$ 2,042,989	\$ 4,182,607	10.21%

	FY 2023 ADOPTED		FY 2024 PROJECTED	
TOTAL EXPENDITURES = O&M EXPENSES + FEES + DISCOUNTS	\$4,019,333		\$ 4,423,782	

	FY 2023		FY 2024	
	ADOPTED		PROJECTED	
PERCENTAGE INCREASE (DECREASE) IN O&M EXPENDITURES OVER PRIOR YEAR (O&M ONLY)	4.74%		10.21%	

		T	T		T	
FUND BALANCES	FY 2023 ADOPTED	FY 2023 ADJUSTED		FY 2024 PROJECTED		
Beginning Balance	\$2,007,628	\$ 2,492,876		\$ 2,492,880		
Excess (deficiency) of revenues over (under)						
expenditures Transfer In (Out)	\$ 4	\$ 4		\$ (108,529)		
Ending Fund Balance	\$2,007,632	\$ 2,492,880		\$ 2,384,351		
Nonspendable:						
Prepaid Items Committed:						
Disaster Roads	\$ 750,000	\$ 750,000		\$ 776,250		Increasing at 3.5%
Future Capital Projects						
Assigned:	0.40.74	0.00004		0.51.056		
3 or 2.5 months working capital Subsequent Year's Expenditures	\$ 948,762	\$ 958,204		\$ 871,376		Changed to 2.5 months beginning at FY 2024
Unassigned	\$ 308,870	\$ 784,676		\$ 736,725		
Ending Balance	\$2,007,632	\$ 2,492,880		 \$ 2,384,351		

Grand HavenCDD - Capital Reserve Plan

Fiscal Year	2024	
Capital Project Costs		
Location	Item Asset Description	Total
Amenity Scanners	471 Scanners	\$5,065
Annual - Access Control	1 Gate & Gate Operator - Replacement	\$12,155
Annual - Concrete, Curb and Gutter	2 Concrete Curb and Gutter Replacement	\$150,723
Annual - Concrete, Sidewalk Repair	3 Concrete Replacement	\$50,565
Annual - Firewise Projects	4 Firewise Projects	\$30,874
Annual - Road Repairs	5 Road Repairs	\$30,388
Annual - Security Camera System	6 Camera and DVR Replacement	\$10,940
Annual - Site Lighting	7 Light Pole & Fixture - Replacement (estimated 5 poles)	\$30,874
AnnualPond Bank Reinforcement	468 Pond Bank Erosion Issues	\$37,086
Flat RoofVillage Center	466 Roof	\$30,006
Front Street Circle	470 Circle Repair	\$30,006
Furniture, Fixtures & Equipment - Creekside Amenity Center	96 Furniture, Outdoor - Clubhouse/Tiki/Pool ((CAC))	\$28,138
Maintenance Equipment	179 Maint, Utility Vehicle, Golf Cart	\$18,000
Mechanical and Electrical - Gatehouse & Maintenance	100 Drinking Fountain, Outdoor - North Gatehouse	\$2,500
Misc Building Components - Creekside Amenity Center	102 Finish, Tile Floor - Clubhouse (CAC) Patio	\$56,275
Misc Building Components - Village Center	103 Architecht, Café Renovation, 1 X - (VC)	\$56,275
Misc Site Improvements - Basketball Courts	104 Basketball Court Resurfacing, Asphalt Base - (CAC)	\$7,500
	105 Basketball Court Resurfacing, Asphalt Base - Wild Oaks	\$6,000
Misc Site Improvements - Irrigation, Landscaping, Lakes, Drainage	240 Lake Aerator (Annual)	\$37,918
Misc Site Improvements - Landscape Enhancements, Reinvestment	32 Landscape Enhancements-Annual Reinvestment	\$56,275
Misc Site Improvements - Monument & Entry Feature Refurbishment	110 Refurbishment Allowance - Monument and Mailbox	\$16,882
Misc Site Improvements - Playground & Park Equipment	111 Shelter Frame, Replace - Creekside	\$8,000
Misc Site Improvements - Pool Area - Creekside Amenity Center	113 Pool Finish, Exposed Aggregate & Tile Trim	\$77,435
Misc Site Improvements - Pool Area - Village Center	115 Spa Equipment, Heater, Gas - (VC)	\$10,130
Misc Site Improvements - Signage	34 Street Signs and Poles, Replacement	\$5,000
Misc Site Improvements - Tennis Facility	35 Tennis Court Resurfacing, Clay - (VC) Courts 1-7	\$45,000
Server Replacement-Creekside Office	465 Server	\$17,018
Grand Total		\$867,027

EXHIBIT 2

The Grand Haven CDD is working on developing a comprehensive communication plan to better serve our community. We are asking volunteers to be part of a fact-finding group that will:

- 1. Examen methods of communication from the CDD to the residents. This will include type, frequency, and content of communication.
- 2. Evaluate the possibilities for restructuring the CDD website to make it more relevant and user friendly.

This group of individuals will research and document facts that will be presented to the Board to help the board establish a comprehensive communication plan. We are hoping to establish a group of no more than 5 residents that will work with Supervisor Stass-Isern who the Board has tasked with this activity.

The group will meet once a week for approximately 4-6 weeks. The dates and times to be announced shortly.

Supervisor Stass-Isern will contact you to discuss the workings of the committee and the first meeting.

Please click on the following link to submit your contact information XXXXXXXX

Thank you for your interest.

Supervisor Stass-Isern



Grand Haven Fact Finding Volunteer Form

Subject or Topic: Resident

communication

Start Date: June

Estimated Length of Commitment: 4-6

weeks

Estimated Number of Meetings: 4-6

Number of Residents: 5

Volunteer Information

FIRST NAME	LAST NAME
HOME ADDRESS	
MOBILE PHONE NUMBER	EMAIL ADDRESS
AREA OF EXPERTISE	

To align with Florida's Sunshine Law the group's responsibility is to gather and report facts relevant to the subject identified by the Grand Haven Board of Supervisors (CDD). It is not to make recommendations for action but to present facts the Board can use to decide on direction for the Subject Area.

Communication currently is by Eblasts, our website and the Oak Tree. For efficiency and cost the CDD is moving to make our web site the primary location for information. We are working to shift the primary vehicle of our communication to the CDD website. This committee will provide details for the Board to make decision from.

PROJECT PURPOSE: WEB SITE CHANGES

THIS GROUP WILL INVESTIGATE AND DOCUMENT THEIR THOUGHTS ON RESIDENT COMMUNICATION. FOR EXAMPLE:

REPORT ON WHAT INFORMATION, DOCUMENTS, LINKS, ETC. THEY WOULD FIND IMPORTANT FOR THE GH WEBSITE. ALSO HOW SHOULD THE WEBSITE BE STRUCTURED.

BESIDES THE WEBSITE, WHAT OTHER METHODS OF COMMUNICATION TO THE RESIDENTS IS APPROPRIATE AND HELPFUL.

REPORT ON THE EASIEST METHOD(S) FOR RESIDENTS TO COMMUNICATE WITH CDD STAFF OR OTHER PERSONS OF INTEREST RELATED TO THE GH COMMUNITY

REPORT ON HOW RESIDENTS WILL LIKELY ACCESS OUR WEBSITE

REPORT HOW INFORMATION SHOULD BE PROPAGATED TO RESIDENTS WHEN CDD PROCESSES ARE ADDED/CHANGED.

IF THERE ARE OTHER AREAS OF COMMUNICATION INFORMATION THAT YOU FEEL IS RELEVANT TO OUR COMMUNITY PLEASE SPEAK WITH OUR DISTRICT MANAGER MR. DAVID MCINNES AND THIS WILL BE RELAYED TO THE SUPERVISOR LEADING THE PROJECT

Primary Contacts

FIRST NAME	LAST NAME
MERRILL	STASS-ISERN
EMAIL ADDRESS	
DRMERRILL@GHCDD.COM	
FIRST NAME	Last Name
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